

DOC 310.000 Orientation

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DIRECTIVE:

III.D.11.

OCO suggests adding “Office of the Corrections Ombuds (OCO)” to the list of information provided at prison orientation.

Inserted after III.F.

OCO suggests adding a section that specifies that individuals will be provided with information about OCO’s purpose and process. This information may be provided in the form of a video or written material/brochure created by and provided to DOC by OCO. This would include specific details about how to contact OCO by phone (clarifying that OCO has a confidential and free hotline) or mail. It would also include a sample OCO review request form.